

## **NORTH STAFFORDSHIRE CCG PATIENT CONGRESS**

Summary of meeting on Wednesday 22nd April 2015

The Brampton Room, Morston House, The Midway, Newcastle-under-Lyme, ST5 1QG

**NHS England Director of Patient Experience, Neil Churchill** was in attendance at this meeting

**North Staffordshire AGM** – The Annual North Staffordshire CCG AGM will take place on Wednesday 24<sup>th</sup> June 2015 between 1.30pm and 4.00pm at The Moat House Hotel, Festival Park, Stoke-on-Trent, ST1 5BQ. There will be an organised 'Meet the Patient Congress' as a part of this event.

### **Summary of News and Views**

Congress members provided updates from their local PPG groups. Some highlights included:

- Biddulph Valley Practice now has an established PPG.
- Two Patient Congress members attended the final NHS England Patient Leader Network event on 18<sup>th</sup> March 2015. Members have found this meeting extremely useful and have expressed concerns to NHS England that this meeting will not continue in its current format.
- One member reported that he had attended a CQC patient event in preparation for the UHNM CQC inspections week commencing 20<sup>th</sup> April 2015. Messages received from patients at this event were given to CQC inspectors prior to inspecting services at UHNM.
- The Clinical Director for Commissioning informed congress that the diagnosis rate of dementia in primary care has increased to 62% and GP practices are ever improving their knowledge of dementia, diagnosis and treatment.

### **Citizens Jury Final Report on experiences of care and services for people with diabetes in North Staffordshire**

The Citizens Jury Report was discussed with members of the jury who had been invited to the meeting.

The report was very well received by members who confirmed that it should now be put on the CCG website and offered the following suggestions:

- The proposal for PPGs to work with their practices, using the opportunities this year afforded by the local enhanced services framework within the GP contract, to promote the signs of diabetes and to encourage good practices in the management of the condition should be taken forward
- Congress would like an update on the outcomes of the recommendations made by the report to the CCG and to understand how this will inform future commissioning intentions.
- Recommendations from the report could be linked to other conditions / services.
- It would be good to conduct another Citizens Jury with a focus on a different service or condition.
- If a further jury is undertaken, wider use of the Commissioning Support Unit communications and membership resource teams could be used to increase public engagement.

### **Next meeting is on the 18<sup>th</sup> June 2015**