

**NORTH STAFFORDSHIRE CCG PATIENT CONGRESS
Summary of meeting on Thursday 23rd June 2016**

Key Updates

Citizen's Jury - Members heard that plans are underway for the second Citizen's Jury which will focus on mental health. It is anticipated that this piece of work will begin in the Autumn.

Joint CCG Patient Congress – Members heard that the next meeting will be jointly with Stoke-on-Trent Patient Congress and the focus of the meeting will be on Quality.

Summary of news, views and perspectives from patient participation and locality groups and third sector organisations

- Healthwatch Annual Conference will be taking place on the 30th June 2016 at the Foxlowe Arts Centre in Leek, 5pm – 8pm and will be an interactive event.
- Health Information Week will be taking place on the 4th – 8th July 2016 and is a campaign to promote health resources to become more available in public Libraries.
- PPG Awareness Week took place at the beginning of June 2016 and many practices hosted events.
- There is a useful 'How To' PPG Guide available to download from the NAPP website.

Together We're Better (TWB) / Staffordshire Sustainability and Transformation Plan (STP) Update

Congress members heard that TWB commenced in 2015 and that a new Chair and Chief Executive of the Health and Care Transformation Board was recruited in 2016. Staffordshire faces a number of challenges in delivery of health and care, including performance across all of the constitution standards, financial balance, quality and increased demand for service. TWB is a commitment from all partner organisations who will work together to produce the STP by the end of June 2016. The TWB duty is to plan services across the whole of Staffordshire and Stoke-on-Trent and. There is a need for system leadership as well as organisational leadership.

The STP aims to deliver better health outcomes and to increase the proportion of people's lives, lived healthily and to develop a clinically and financially stable healthcare.

The priority workstreams of the programme are Frail Elderly and Long Term Conditions, Urgent and Emergency Care, Enhanced Primary and Community Care, Planned Care and End of Life.

Other workstreams are Cancer, Mental Health and Prevention and Well-being.

Enabling workstreams are Communications and Engagement, Workforce, Organisational Development and System Leadership, IT and Technology, Contracting and Cost Reduction.

Congress members raised the following points 1) the need for active engagement throughout the whole process to ensure patients remain up to date; 2) that each individual has a role to fundamentally make better lifestyle choices to live longer and reduce service demand; 3) the challenges faced around patients and public not only hearing about the programme aims, but seeing these aims actually put into place; 4) the need to focus on the next generation to help them maintain good health and; 5) the need to be more proactive than reactive.

Date of the Next Meeting

Wednesday 19th October 2016